

## *Quality Policy*

The company was established in 1981 by Clive Durose to hand turn a variety of timber components for the construction and furniture industries.

Using modern wood-working techniques the company now produces the finest stair parts and architectural timber components and the Precision Timber Handrails unit specialises in the manufacture of ornate, complex handrails for grand staircases

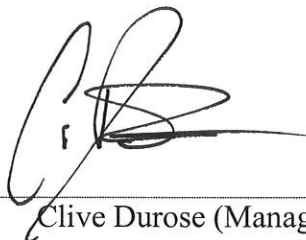
The goal of the company is to provide quality workmanship and service that consistently meets the level of customer satisfaction required and the needs and expectations of other interested parties.

The strategic direction of the company is based on the business plan, achieved through the administration of a Quality Management System certified to BS EN ISO9001:2015.

This has been designed to focus on customer requirements and continuous improvement, and is monitored through performance related objectives set in line with the spirit of this policy to ensure that the requirements of the standard and any other applicable requirements are met.

This Policy is achieved with the commitment of all employees who are individually responsible for the quality of their work and for the continuous improvement of the effectiveness of the Quality Management System.

Signed: \_\_\_\_\_



Clive Durose (Managing Director)

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